

At Pyroban Limited, we are committed to protecting and respecting your privacy.

Pyroban Limited is part of Pioneer Group Limited which also includes Pyropress Limited, Baldwin and Francis and Allenwest. This privacy notice explains when and why we collect personal information from our suppliers and potential suppliers, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

1. What information do we collect about you?

We collect personal information about you in relation to the services and products you provide to us.

The personal information we collect might include your name, job title, company information, company address, email address, telephone number, and if we place an order we may also collect payment information.

2. How will we use the information about you?

The personal information we collect from you is used to manage and facilitate the provision of products and/or services by you to us, respond to any enquiry or feedback we receive from you, training purposes, compliance with legal requirements and contacting you about placing orders or pending orders.

In processing your order, we may send your details to, and use information from, credit reference, fraud prevention and compliance agencies.

3. Will we share your information with anyone else?

Pyroban will not share or sell your information for marketing purposes with companies outside of Pioneer Safety Group.

We may disclose your personal information to third parties:

- If we have appointed a third party to perform certain functions on our behalf, where those third parties need to have access to your personal information to properly perform their function;
- If we become involved in a merger, acquisition or other transaction involving the sale of some or all or one of our group companies' assets; or
- If we are under a duty to disclose or share your personal information in order to comply with a legal obligation.

We will never share any of your personal information with anybody outside of Pyroban Group for mailing or marketing purposes unless we have your consent to do so.

4. How long do we keep your personal information?

We may store the personal information that you have provided in our databases. We will only keep your personal information for as long as reasonably necessary taking into consideration our need to answer queries or resolve problems and comply with legal requirements under applicable law(s). This means that we may retain your personal information for a reasonable period after we stop using your products or services. After this period, your personal information will be deleted from all systems.

5. Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address

Email: GDPR@pyroban.com

Data Protection Supplier Privacy Notice

PYROBAN®

Address: Data Protection Lead
Pyroban Limited
23 Dolphin Road
Shoreham-by-Sea
West Sussex
BN43 6PB.

We may make a small charge for this service.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

6. Security precautions

We have put in place measures to ensure the security of the personal information we collect and store about you and will use reasonable endeavours to protect your personal data from unauthorised disclosure and/or access.

7. Changes to our privacy notice

We keep our privacy notice under regular review and we will place any updates on our website. If you would like to receive a hard copy of our privacy notice, please let us know.

This privacy notice was last updated on 1 December 2021.

8. How to contact us

Please contact us if you have any questions about our privacy notice or information we hold about you:

Email: GDPR@pyroban.com

Address: Data Protection Lead
Pyroban Limited
23 Dolphin Road
Shoreham-by-Sea
West Sussex
BN43 6PB.